

RESIDENTIAL RENTERS:

Are You Struggling to Pay Your Rent?



During the COVID-19 pandemic, it's important for Californians to remain in their homes to help prevent the spread of the virus.

To protect public health, California Governor Gavin Newsom signed Executive Order N-37-20 on March 27, 2020, which provides protections to California residential renters from eviction during the pandemic.

Here are steps you must take if you are struggling to pay rent due to the COVID-19 pandemic:

- **Notify your landlord within seven days of the time the rent is due that you need to delay all or some payment of rent because of an inability to pay the full amount due to reasons related to COVID-19, including but not limited to the following:**
 - » You are unable to work because you are sick with a suspected or confirmed case of COVID-19, or you are caring for a household or family member who was sick with a suspected or confirmed case of COVID-19.
 - » You were laid off or lost hours or income due to COVID-19, the state of emergency, or related government response.
 - » You are unable to work because you are caring for a child whose school was closed in response to COVID-19.
- **Maintain your documents, such as termination notices, payroll checks, pay stubs, bank statements, medical bills, or signed letters or statements from an employer or supervisor explaining the tenant's changed financial circumstances, to support the tenant's assertion of an inability to pay. This documentation may be provided to the landlord no later than the time upon payment of back-due rent.**

#2Steps2StayHome



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Stay Home, Save Lives



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