

CITY OF MONTEREY - FIRE DEPARTMENT

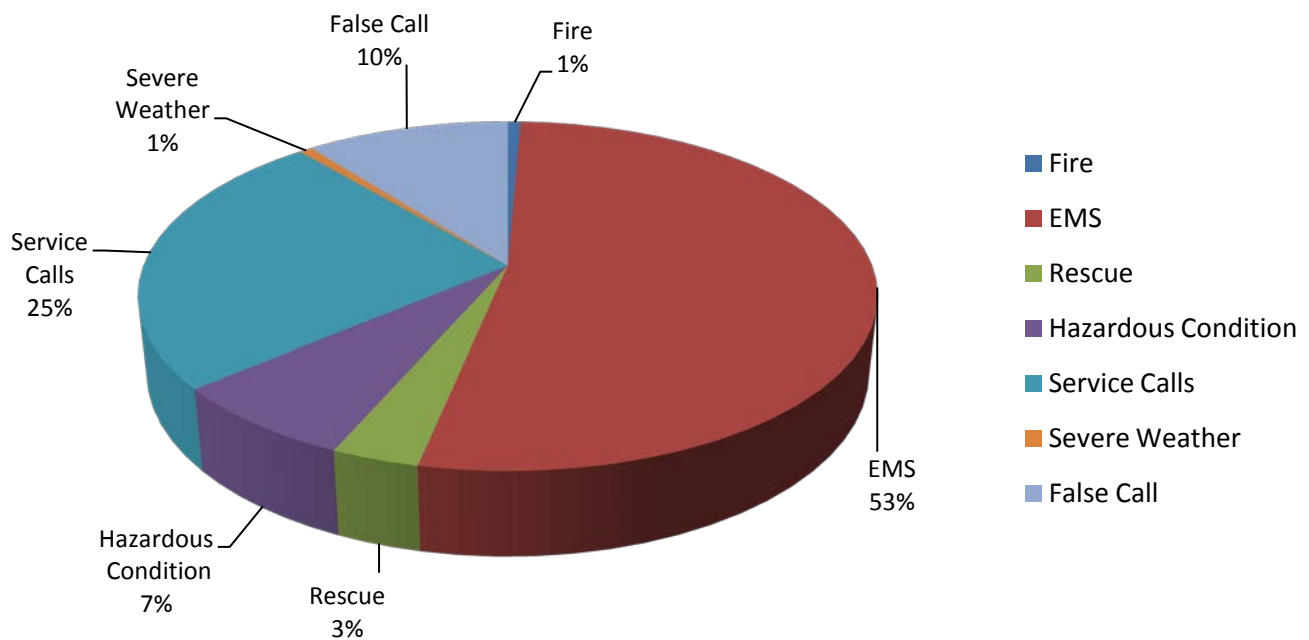
JANUARY 2017

PACIFIC GROVE

Response Summary Report by Incident Type

<u>Type of Call</u>	<u>Number</u>	<u>Average Response Time</u>
Fire	1	4:04
EMS	80	3:18
Rescue	5	3:34
Hazardous Condition	11	6:16
Service Calls	38	3:54
Severe Weather	1	5:06
False Call	16	3:31

Total Responses 152



Total Code 3 Calls: 120

Response Times ≤ 5 minutes: 91%

<u>Current YTD (January 2017)</u>	<u>Number</u>	<u>Prior YTD (January 2016)</u>	<u>Number</u>
Fire	1	Fire	1
EMS	80	EMS	71
Rescue	5	Rescue	5
Hazardous Condition	11	Hazardous Condition	11
Service Calls	38	Service Calls	31
Severe Weather	1	Severe Weather	1
False Call	16	False Call	11
Total Responses	152	Total Responses	131
Total Code 3 Calls:	120	Total Code 3 Calls:	97
Response Times ≤ 5 minutes:	91%	Response Times ≤ 5 minutes:	93%

CITY OF MONTEREY - FIRE DEPARTMENT

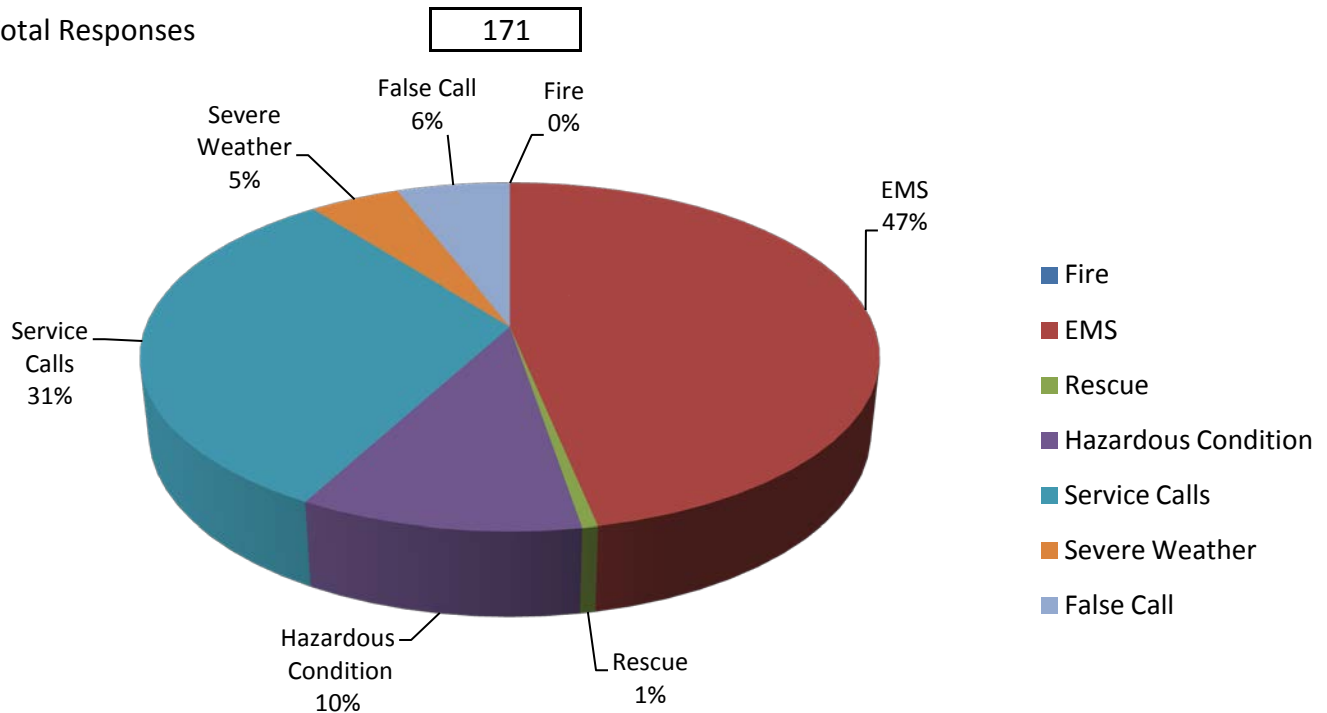
FEBRUARY 2017

PACIFIC GROVE

Response Summary Report by Incident Type

Type of Call	Number
Fire	0
EMS	80
Rescue	1
Hazardous Condition	18
Service Calls	54
Severe Weather	8
False Call	10
Total Responses	171

Due to technical difficulties in getting data from Monterey County's new Computer Aided Dispatch system, response time data is not available at this time. We are working with the County to rectify this situation and will provide the data as soon as possible.



Total Code 3 Calls: 139

Response Times ≤ 5 minutes:

Current YTD (February 2017)	Number	Prior YTD (February 2016)	Number
Fire	1	Fire	2
EMS	160	EMS	165
Rescue	6	Rescue	12
Hazardous Condition	29	Hazardous Condition	21
Service Calls	92	Service Calls	62
Severe Weather	9	Severe Weather	2
False Call	26	False Call	19
Total Responses	323	Total Responses	283
Total Code 3 Calls:	259	Total Code 3 Calls:	222
Response Times ≤ 5 minutes:	 	Response Times ≤ 5 minutes:	94%

Source: City of Monterey, Fire Department

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CITY OF MONTEREY - FIRE DEPARTMENT

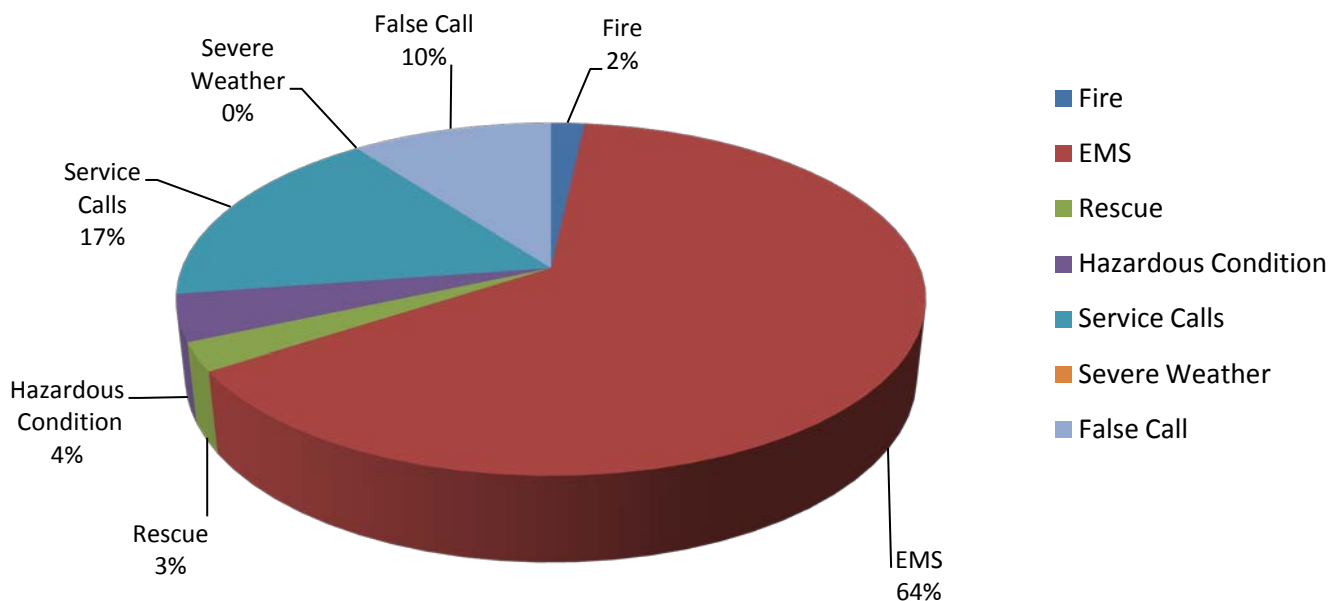
MARCH 2017

PACIFIC GROVE

Response Summary Report by Incident Type

Type of Call	Number
Fire	2
EMS	75
Rescue	3
Hazardous Condition	5
Service Calls	20
Severe Weather	0
False Call	12
Total Responses	117

Due to technical difficulties in getting data from Monterey County's new Computer Aided Dispatch system, response time data is not available at this time. We are working with the County to rectify this situation and will provide the data as soon as possible.



Total Code 3 Calls:

Response Times ≤ 5 minutes:

Current YTD (March 2017)	Number	Prior YTD (March 2016)	Number
Fire	3	Fire	4
EMS	235	EMS	252
Rescue	9	Rescue	17
Hazardous Condition	34	Hazardous Condition	23
Service Calls	112	Service Calls	103
Severe Weather	9	Severe Weather	2
False Call	38	False Call	27
Total Responses	440	Total Responses	428
Total Code 3 Calls:	357	Total Code 3 Calls:	335
Response Times ≤ 5 minutes:	<input type="text"/>	Response Times ≤ 5 minutes:	95%

Source: City of Monterey, Fire Department

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CITY OF MONTEREY - FIRE DEPARTMENT

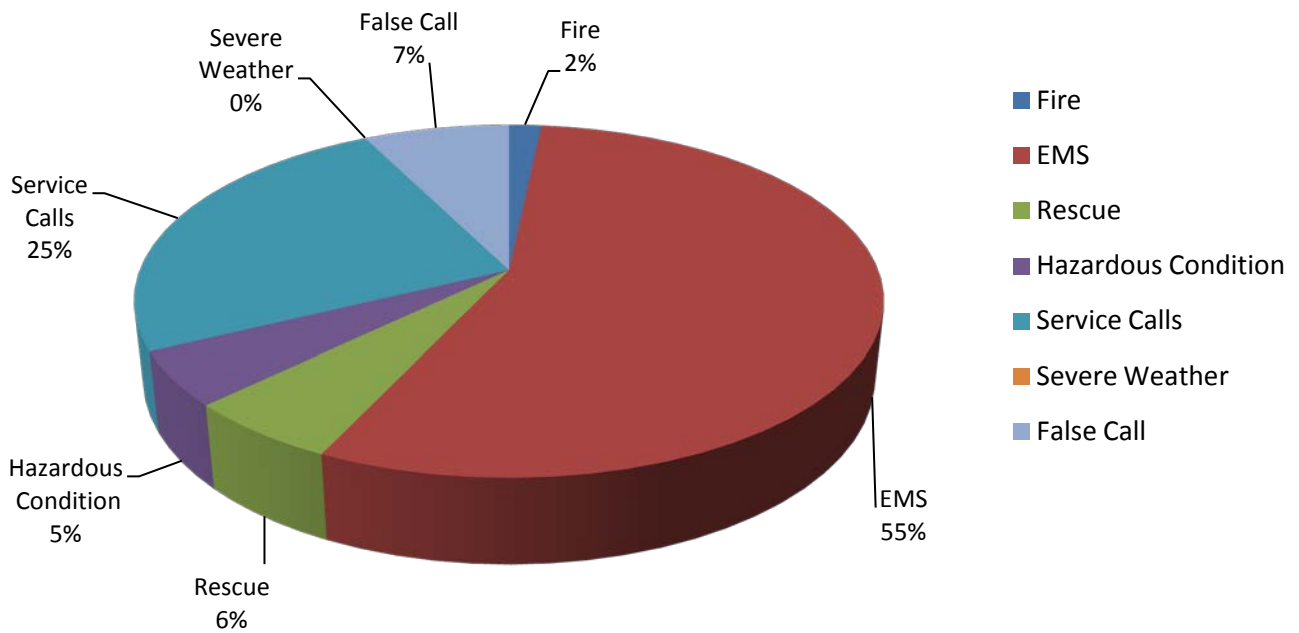
APRIL 2017

PACIFIC GROVE

Response Summary Report by Incident Type

<u>Type of Call</u>	<u>Number</u>	<u>Average Response Time</u>
Fire	2	3:49
EMS	67	3:50
Rescue	7	3:16
Hazardous Condition	6	7:07
Service Calls	30	4:19
Severe Weather	0	0:00
False Call	9	3:56

Total Responses 121



Total Code 3 Calls: 91

Response Times ≤ 5 minutes: 91%

<u>Current YTD (April 2017)</u>	<u>Number</u>	<u>Prior YTD (April 2016)</u>	<u>Number</u>
Fire	5	Fire	5
EMS	302	EMS	346
Rescue	16	Rescue	20
Hazardous Condition	40	Hazardous Condition	29
Service Calls	142	Service Calls	133
Severe Weather	9	Severe Weather	2
False Call	47	False Call	35
Total Responses	561	Total Responses	570
Total Code 3 Calls:	448	Total Code 3 Calls:	451
Response Times ≤ 5 minutes:	96%	Response Times ≤ 5 minutes:	94%

Source: City of Monterey, Fire Department

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CITY OF MONTEREY - FIRE DEPARTMENT

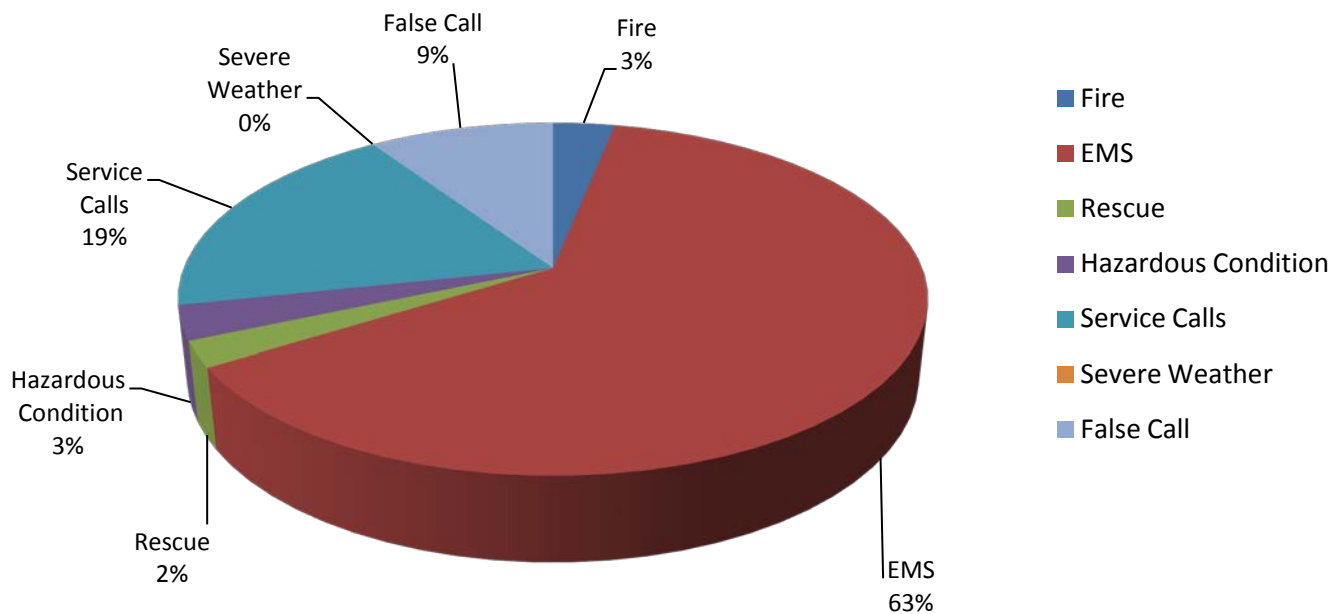
MAY 2017

PACIFIC GROVE

Response Summary Report by Incident Type

<u>Type of Call</u>	<u>Number</u>	<u>Average Response Time</u>
Fire	4	3:38
EMS	80	3:50
Rescue	3	3:19
Hazardous Condition	4	4:20
Service Calls	24	3:55
Severe Weather	0	0:00
False Call	12	3:49

Total Responses 127



Total Code 3 Calls: 112

Response Times ≤ 5 minutes: 91%

<u>Current YTD (May 2017)</u>	<u>Number</u>	<u>Prior YTD (May 2016)</u>	<u>Number</u>
Fire	9	Fire	7
EMS	382	EMS	428
Rescue	19	Rescue	24
Hazardous Condition	44	Hazardous Condition	37
Service Calls	166	Service Calls	167
Severe Weather	9	Severe Weather	2
False Call	59	False Call	44
Total Responses	688	Total Responses	709
Total Code 3 Calls:	560	Total Code 3 Calls:	555
Response Times ≤ 5 minutes:	95%	Response Times ≤ 5 minutes:	94%

Source: City of Monterey, Fire Department

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CITY OF MONTEREY - FIRE DEPARTMENT

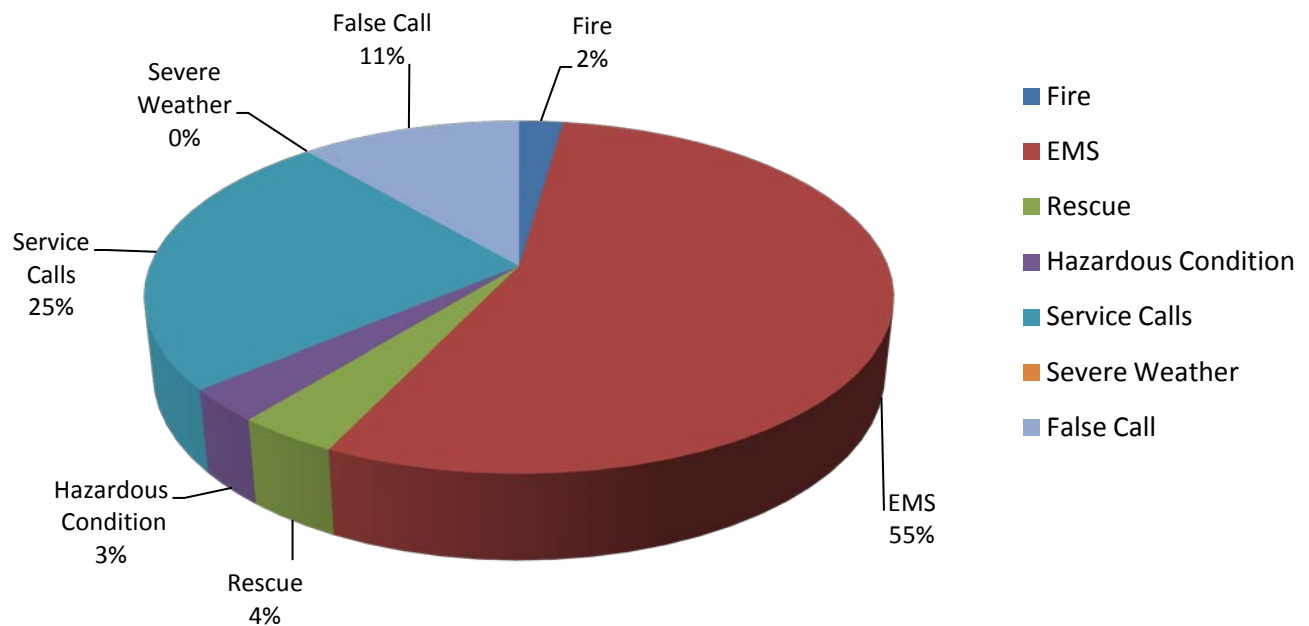
JUNE 2017

PACIFIC GROVE

Response Summary Report by Incident Type

<u>Type of Call</u>	<u>Number</u>	<u>Average Response Time</u>
Fire	3	3:03
EMS	73	3:55
Rescue	5	3:31
Hazardous Condition	4	4:01
Service Calls	33	4:00
Severe Weather	0	0:00
False Call	15	4:35

Total Responses 133



Total Code 3 Calls: 105

Response Times ≤ 5 minutes: 90%

<u>Current YTD (June 2017)</u>	<u>Number</u>	<u>Prior YTD (June 2016)</u>	<u>Number</u>
Fire	12	Fire	10
EMS	455	EMS	503
Rescue	24	Rescue	27
Hazardous Condition	48	Hazardous Condition	42
Service Calls	199	Service Calls	200
Severe Weather	9	Severe Weather	2
False Call	74	False Call	49
Total Responses	821	Total Responses	833
Total Code 3 Calls:	665	Total Code 3 Calls:	651
Response Times ≤ 5 minutes:	94%	Response Times ≤ 5 minutes:	94%

Source: City of Monterey, Fire Department

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CITY OF MONTEREY - FIRE DEPARTMENT

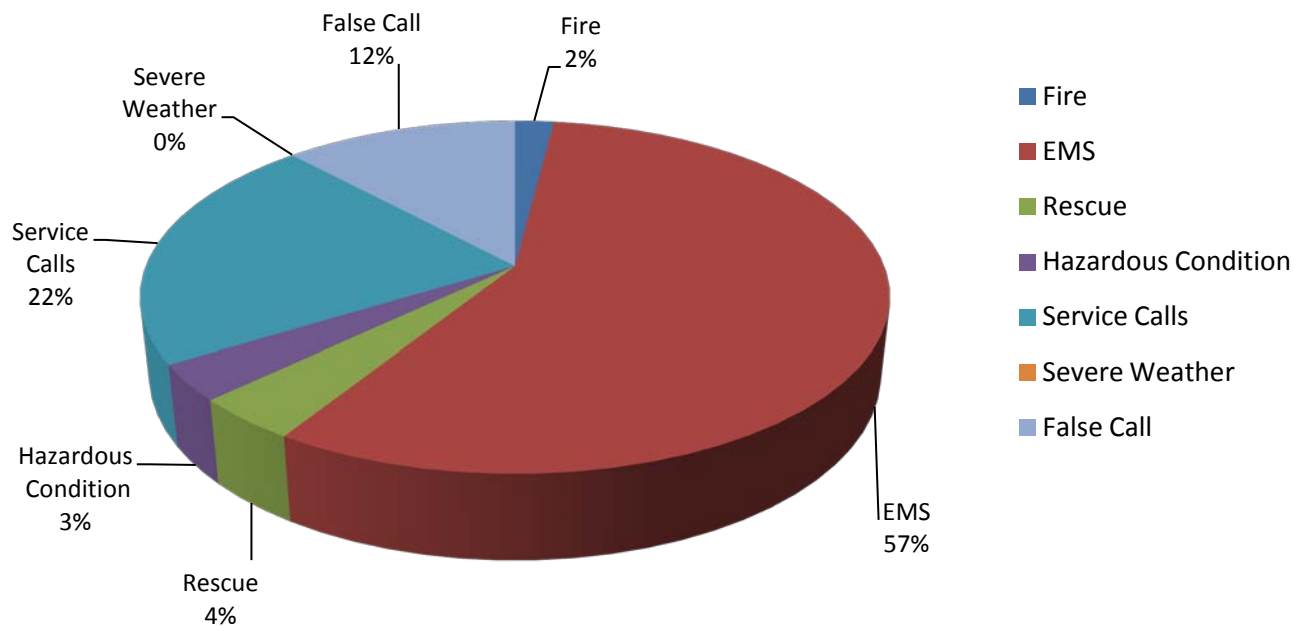
JULY 2017

PACIFIC GROVE

Response Summary Report by Incident Type

<u>Type of Call</u>	<u>Number</u>	<u>Average Response Time</u>
Fire	3	4:00
EMS	86	3:36
Rescue	6	2:58
Hazardous Condition	5	5:34
Service Calls	33	4:31
Severe Weather	0	0:00
False Call	18	3:49

Total Responses 151



Total Code 3 Calls: 129

Response Times ≤ 5 minutes: 92%

<u>Current YTD (July 2017)</u>	<u>Number</u>	<u>Prior YTD (July 2016)</u>	<u>Number</u>
Fire	15	Fire	12
EMS	541	EMS	579
Rescue	30	Rescue	32
Hazardous Condition	53	Hazardous Condition	48
Service Calls	232	Service Calls	247
Severe Weather	9	Severe Weather	2
False Call	92	False Call	52
Total Responses	972	Total Responses	972
Total Code 3 Calls:	794	Total Code 3 Calls:	752
Response Times ≤ 5 minutes:	94%	Response Times ≤ 5 minutes:	94%

CITY OF MONTEREY - FIRE DEPARTMENT

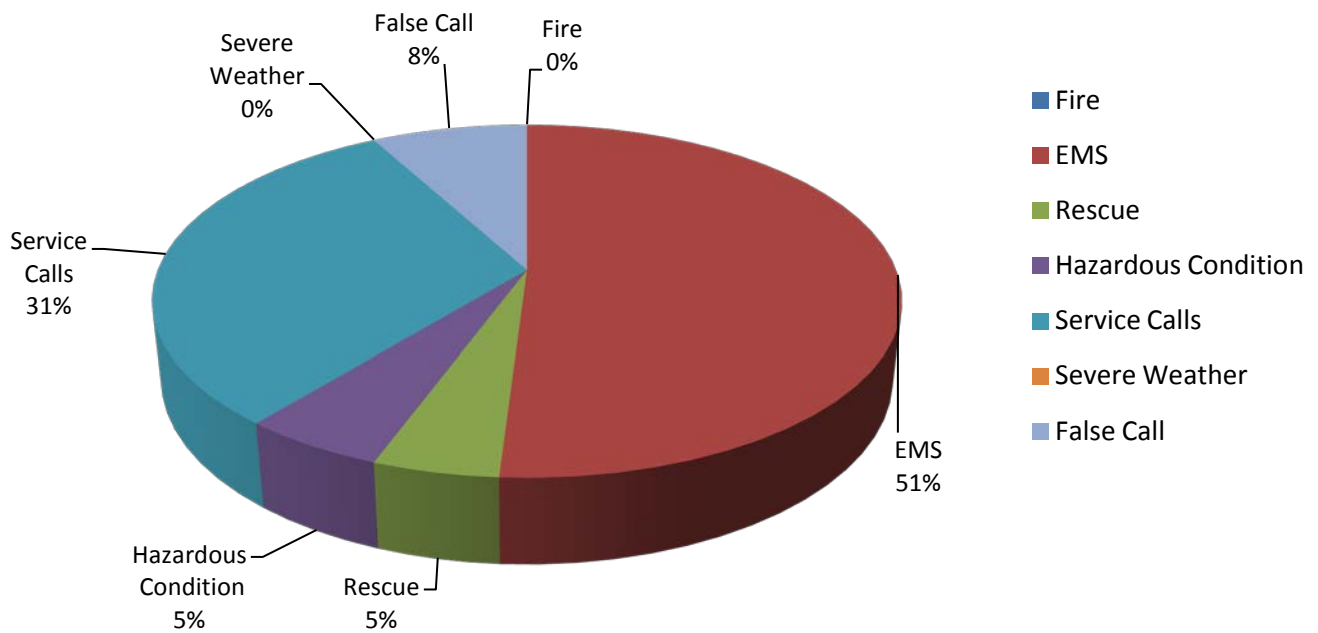
AUGUST 2017

PACIFIC GROVE

Response Summary Report by Incident Type

Type of Call	Number	Average Response Time
Fire	0	0:00
EMS	77	3:37
Rescue	7	2:31
Hazardous Condition	8	4:28
Service Calls	47	3:48
Severe Weather	0	0:00
False Call	12	3:38

Total Responses: 151



Total Code 3 Calls: 119

Response Times ≤ 5 minutes: 92%

Current YTD (August 2017)	Number	Prior YTD (August 2016)	Number
Fire	15	Fire	15
EMS	618	EMS	647
Rescue	37	Rescue	36
Hazardous Condition	61	Hazardous Condition	55
Service Calls	279	Service Calls	274
Severe Weather	9	Severe Weather	2
False Call	104	False Call	61
Total Responses	1,123	Total Responses	1,090
Total Code 3 Calls:	913	Total Code 3 Calls:	840
Response Times ≤ 5 minutes:	94%	Response Times ≤ 5 minutes:	94%

Source: City of Monterey, Fire Department

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CITY OF MONTEREY - FIRE DEPARTMENT

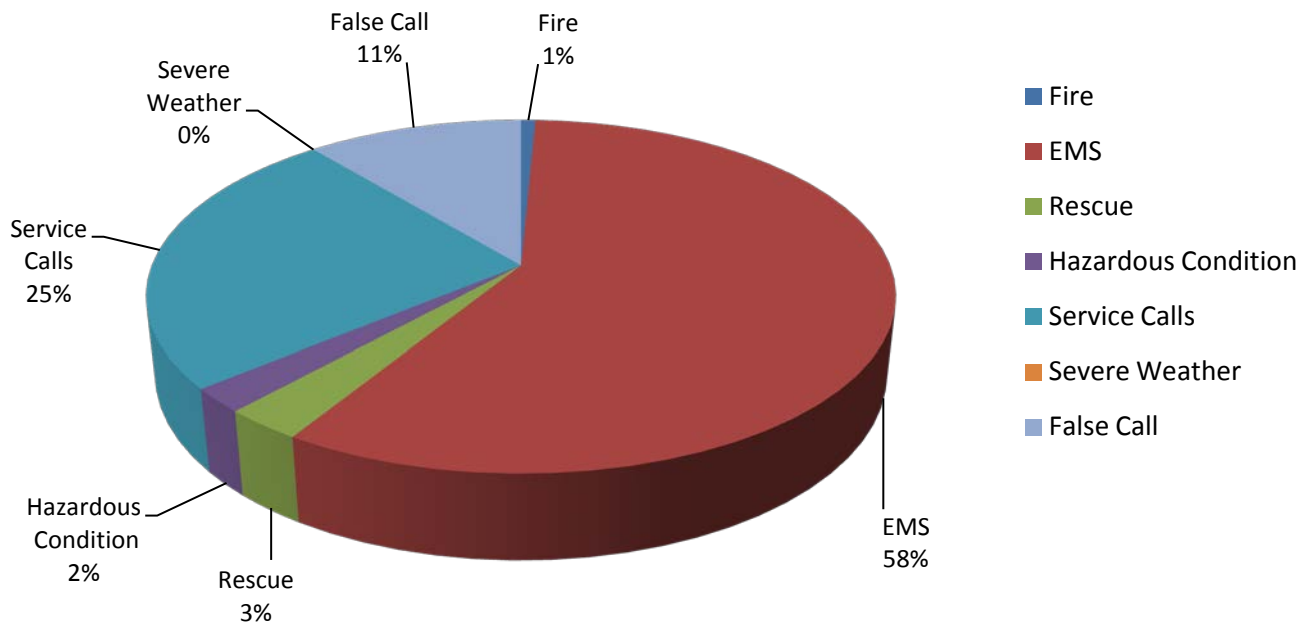
SEPTEMBER 2017

PACIFIC GROVE

Response Summary Report by Incident Type

<u>Type of Call</u>	<u>Number</u>	<u>Average Response Time</u>
Fire	1	4:18
EMS	79	3:33
Rescue	4	2:24
Hazardous Condition	3	3:59
Service Calls	34	4:14
Severe Weather	0	0:00
False Call	15	4:02

Total Responses 136



Total Code 3 Calls: 112

Response Times ≤ 5 minutes: 93%

<u>Current YTD (September 2017)</u>	<u>Number</u>	<u>Prior YTD (September 2016)</u>	<u>Number</u>
Fire	16	Fire	19
EMS	697	EMS	704
Rescue	41	Rescue	40
Hazardous Condition	64	Hazardous Condition	57
Service Calls	313	Service Calls	291
Severe Weather	9	Severe Weather	2
False Call	119	False Call	66
Total Responses	1,259	Total Responses	1,179
Total Code 3 Calls:	1,025	Total Code 3 Calls:	912
Response Times ≤ 5 minutes:	93%	Response Times ≤ 5 minutes:	94%

Source: City of Monterey, Fire Department

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CITY OF MONTEREY - FIRE DEPARTMENT

OCTOBER 2017

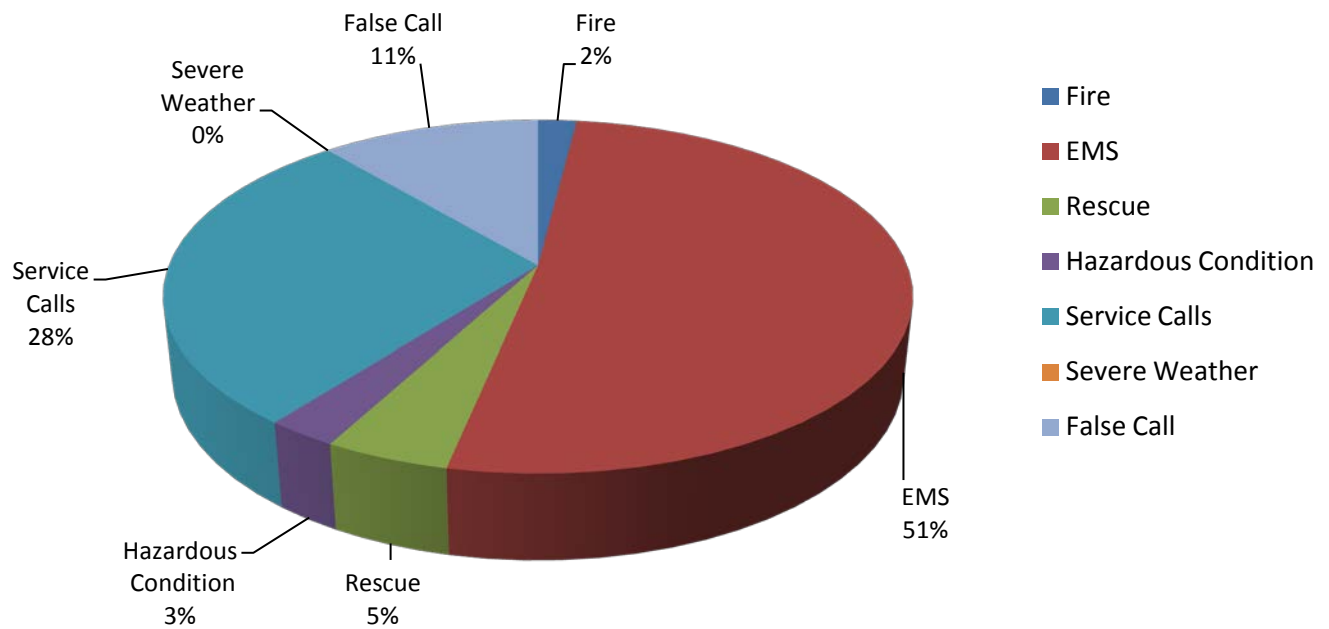
PACIFIC GROVE

Response Summary Report by Incident Type

<u>Type of Call</u>	<u>Number</u>	<u>Average Response Time</u>
Fire	3	4:10
EMS	78	3:17
Rescue	7	2:28
Hazardous Condition	4	4:20
Service Calls	43	4:30
Severe Weather	0	0:00
False Call	17	3:25

Total Responses

152



Total Code 3 Calls:

123

Response Times ≤ 5 minutes:

91%

<u>Current YTD (October 2017)</u>	<u>Number</u>	<u>Prior YTD (October 2016)</u>	<u>Number</u>
Fire	19	Fire	19
EMS	775	EMS	779
Rescue	48	Rescue	49
Hazardous Condition	68	Hazardous Condition	66
Service Calls	356	Service Calls	332
Severe Weather	9	Severe Weather	2
False Call	136	False Call	72
Total Responses	1,411	Total Responses	1,319
Total Code 3 Calls:	1,148	Total Code 3 Calls:	1,025
Response Times ≤ 5 minutes:	93%	Response Times ≤ 5 minutes:	94%

CITY OF MONTEREY - FIRE DEPARTMENT

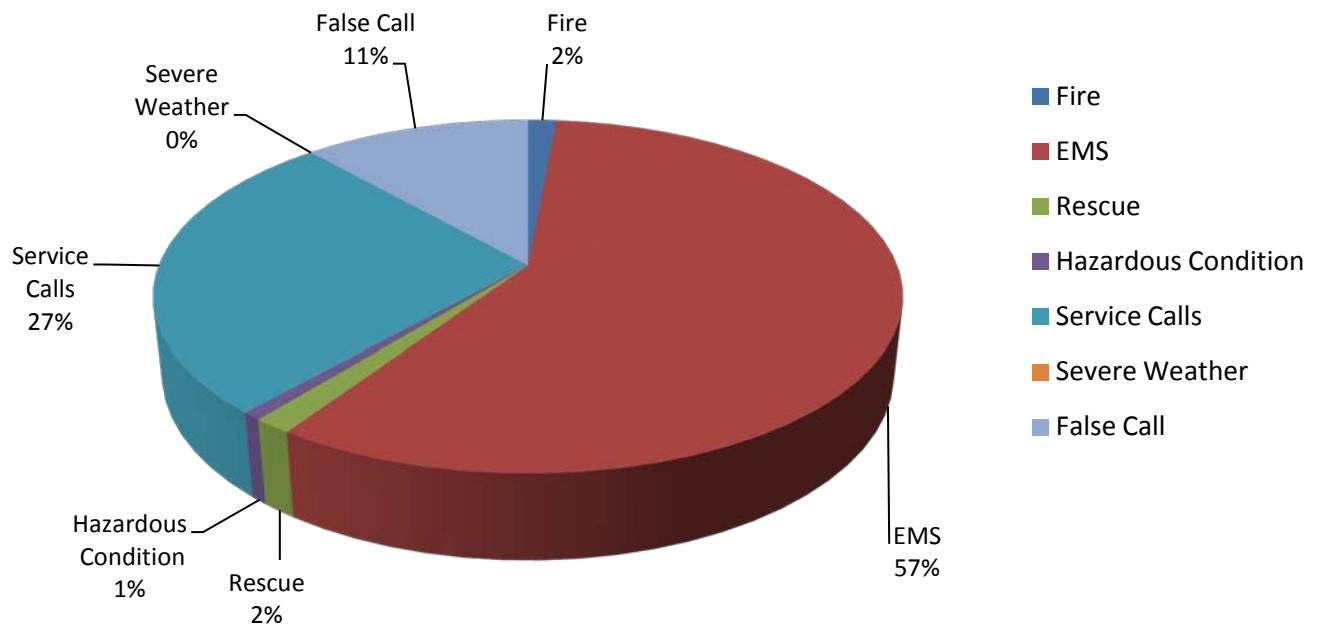
NOVEMBER 2017

PACIFIC GROVE

Response Summary Report by Incident Type

<u>Type of Call</u>	<u>Number</u>	<u>Average Response Time</u>
Fire	2	2:42
EMS	80	3:09
Rescue	2	3:09
Hazardous Condition	1	2:19
Service Calls	37	4:15
Severe Weather	0	0:00
False Call	16	3:18

Total Responses 138



Total Code 3 Calls: 109

Response Times ≤ 5 minutes: 96%

<u>Current YTD (November 2017)</u>	<u>Number</u>	<u>Prior YTD (November 2016)</u>	<u>Number</u>
Fire	21	Fire	21
EMS	855	EMS	860
Rescue	50	Rescue	51
Hazardous Condition	69	Hazardous Condition	72
Service Calls	393	Service Calls	359
Severe Weather	9	Severe Weather	2
False Call	152	False Call	81
Total Responses	1,549	Total Responses	1,446
Total Code 3 Calls:	1,257	Total Code 3 Calls:	1,133
Response Times ≤ 5 minutes:	93%	Response Times ≤ 5 minutes:	94%

Source: City of Monterey, Fire Department

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CITY OF MONTEREY - FIRE DEPARTMENT

DECEMBER 2017

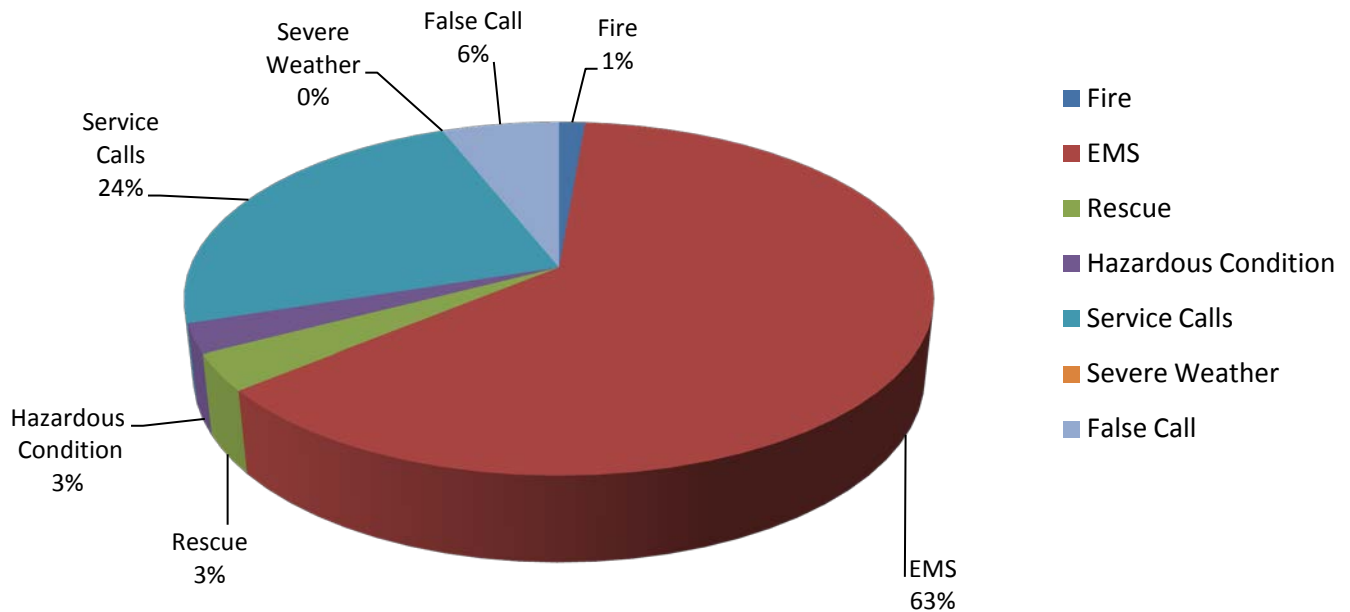
PACIFIC GROVE

Response Summary Report by Incident Type

<u>Type of Call</u>	<u>Number</u>	<u>Average Response Time</u>
Fire	2	3:31
EMS	94	3:07
Rescue	5	3:27
Hazardous Condition	4	5:47
Service Calls	36	3:47
Severe Weather	0	0:00
False Call	9	3:33

Total Responses

150



Total Code 3 Calls:

130

Response Times ≤ 5 minutes:

93%

<u>Current YTD (December 2017)</u>	<u>Number</u>	<u>Prior YTD (December 2016)</u>	<u>Number</u>
Fire	23	Fire	23
EMS	949	EMS	944
Rescue	55	Rescue	55
Hazardous Condition	73	Hazardous Condition	79
Service Calls	429	Service Calls	397
Severe Weather	9	Severe Weather	2
False Call	161	False Call	101
Total Responses	1,699	Total Responses	1,601
Total Code 3 Calls:	1,387	Total Code 3 Calls:	1,263
Response Times ≤ 5 minutes:	93%	Response Times ≤ 5 minutes:	93%