

CITY OF MONTEREY - FIRE DEPARTMENT

NOVEMBER 2019

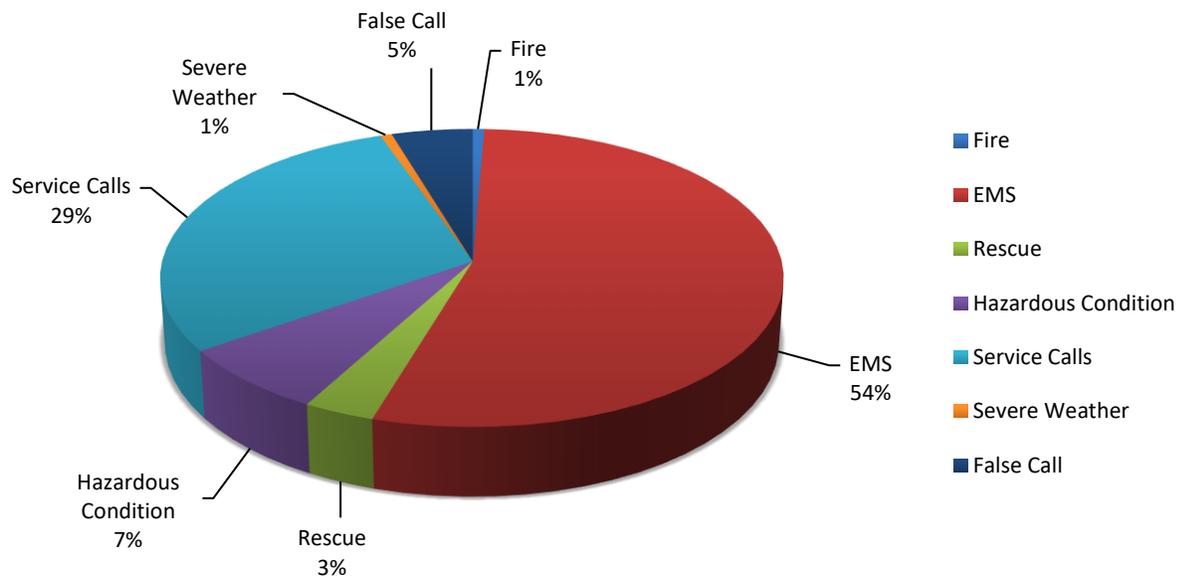
PACIFIC GROVE

Response Summary Report by Incident Type

| <u>Type of Call</u> | <u>Number</u> | <u>Average Response Time</u> |
|---------------------|---------------|------------------------------|
| Fire | 1 | 4:25 |
| EMS | 81 | 3:26 |
| Rescue | 5 | 3:29 |
| Hazardous Condition | 11 | 4:49 |
| Service Calls | 44 | 4:03 |
| Severe Weather | 1 | 3:29 |
| False Call | 7 | 3:50 |

Total Responses

150



Total Code 3 Calls:

107

Response Times ≤ 5 minutes:

93%

| <u>Current YTD (November 2019)</u> | <u>Number</u> | <u>Prior YTD (November 2018)</u> | <u>Number</u> |
|------------------------------------|---------------|----------------------------------|---------------|
| Fire | 12 | Fire | 22 |
| EMS | 771 | EMS | 877 |
| Rescue | 64 | Rescue | 62 |
| Hazardous Condition | 100 | Hazardous Condition | 62 |
| Service Calls | 571 | Service Calls | 433 |
| Severe Weather | 19 | Severe Weather | 0 |
| False Call | 156 | False Call | 122 |
| Total Responses | 1,693 | Total Responses | 1,578 |
| Total Code 3 Calls: | 1,175 | Total Code 3 Calls: | 1,217 |
| Response Times ≤ 5 minutes: | 91% | Response Times ≤ 5 minutes: | 91% |