



CITY OF PACIFIC GROVE
300 Forest Avenue, Pacific Grove, California 93950

AGENDA REPORT

TO: Honorable Mayor and Members of City Council
FROM: Daniel Gho, Public Works Superintendent
MEETING DATE: May 6, 2015
SUBJECT: Adopting Guidelines for the Submission and Tabulation of Protest
in Connection with the Proposition 218 Rate Hearing
CEQA: This action does not constitute a project under California
Environmental Quality Act (CEQA) Guidelines §15378 (b)(2).

RECOMMENDATION

Approve a resolution adopting guidelines for the submission and tabulation of protest in connection of the Sewer Rate Study and Structure of the Proposition 218 process.

DISCUSSION

The City provides sewer collection services for residences and commercial businesses over an area of approximately 1,414 acres with a population of approximately 15,040 residents. The City's collection and conveyance system is comprised of approximately 58 miles of pipelines: 57 miles of gravity pipelines, which vary in diameter from 4-inch to 18-inch, and one mile of force mains. Maintenance access to the sewers is provided by 904 manholes and a number of structures, such as clean outs and inspection holes. There are nine sewer lift stations located in the City's service area, seven of which are owned by the City, and two of which are owned by Monterey Regional Water Pollution Control Agency ("MRWPCA"). MRWPCA operates and maintains all nine lift stations. Collected sewage is conveyed via an interceptor pipeline to MRWPCA's regional sewer treatment plant located north of the City of Marina.

The City's sewer collection service is a self-sufficient enterprise fund. Revenues are generated from sewer rates, which fund the total cost of service on an annual basis. At the March 4, 2015 City Council Meeting, the Council approved City staff to proceed with the procedural requirements of the Proposition 218 Process. There are specific hearing procedures that are mandated by Proposition 218 as outlined below:

1. **Noticing Requirement:** The City must mail a notice of the proposed rate increase to all affected property owners or customers. The notice must specify the basis of the fee, the reason for the fee, and the date/time/location of a public rate hearing at which the proposed rate will be considered/adopted (Attachment 2).
2. **Public Hearing:** The City must hold a public hearing prior to adopting the proposed rate increase. The public hearing must be held not less than 45 days after the required notices are mailed.

3. Majority Protest: At the public hearing, the proposed rate increase is subject to majority protest. If more than 50% of the affected property owners or tenant ratepayers submit written protests against the proposed rate increase, the increase cannot be adopted.

By means of resolution, the City Council sets the protest and tabulation guidelines requirements. A written protest must include:

1. Street Address
2. Assessor's Parcel Number
3. Legibly Printed Name of Record Owner
4. An Original Signature of the Record Owner (Wet Signature)
5. If the person tendering the protest was not the owner of the property as of the County of Monterey's last tax roll, the protest must also include written confirmation that the person protesting presently owns the property.

The protest must be delivered to the City Clerk's office in a sealed envelope, by mail or hand-delivery, clearly marked on the outside of the envelope "Written Protest." Emailed or faxed protests cannot be accepted.

All written protests must be received by the close of public comment period during the public hearing, which will be scheduled for July 15, 2015 at 6:00 pm in the City Council Chambers. Protest will be tabulated by the conclusion of the public hearing, including those received during the public hearing, and the results shall be reported to City Council. If the total number of protests received is insufficient to constitute a majority protest (i.e., 50% + 1), the City Clerk may determine the absence of a majority protest without validating the protests received, but may instead deem them all valid without further examination. Further, if the number of protests received is obviously substantially fewer than the number required to constitute a majority protest, the City Clerk may determine the absence of a majority protest without opening the envelopes in which protests are returned.

If at the conclusion of the public hearing, the City Clerk determines that he or she will require additional time to tabulate the protests, he or she shall so advise the City Council, which may adjourn the Public Hearing to allow the tabulation to be completed on another day or days. If so, the City Council shall declare that the tabulation will occur the day preceding the public hearing, which shall be conducted in a place where interested members of the public may observe the tabulation, and the City Council shall receive the results of the tabulations at its next scheduled City Council Meeting.

UPDATE

This item was before the City Council on April 15, 2015 for comments and questions. Many questions arose; staff has researched the questions and has updated the staff report and associated attachments to address the questions.

The MRWPCA bills 6,168 parcels in Pacific Grove. This represents the number of parcels that MRWPCA records indicate receive sewer services in the City, and conflicts with the over 7,656 parcels in the County Assessor's database. Staff has obtained data from both entities, and is working

to resolve the differences. This is important for two reasons related to the Proposition 218 process: (1) to ensure we mail notices to all property owners, and (2) to ensure we have the appropriate total in order to calculate the number of protests needed to constitute a majority protest. Staff will provide the results of the analysis to Council as soon as it is complete.

Resolving the discrepancy is important for a larger reason as well: if there are parcels receiving service that are not being billed, then the remaining parcels are subsidizing the unbilled parcels and paying higher rates than is justified. The PCA is currently auditing commercial parcels to address this very issue, but does not audit residential parcels. The PCA relies on the cities to inform the PCA when they issue an occupancy permit for a new residence (and admits that the cities are not doing it).

PCA conducts its billing on a two-month cycle. Staff has updated the table noted in the public notice to reflect a two-month cycle, which will remain consistent with MRWPCA billings. An example bill representing a residential unit is attached to this report for review (Attachment 3). MRWPCA is not currently able to note on its billings the description type of the entity being billed. Commercial complexes that are tied into one bill can request a breakdown and detailed report, which can aid parcel owners to determine proper allocation. Any redesign of the current bills would be costly; the expense would be fully borne by the City, as no other city is requesting the change.

Vacancies are parcels that have requested reduced rates due to a long-term no occupancy. If a tenant moves out and the owner does not re-rent the building for at least 8 months, the owner can request MRWPCA's reduced rate temporarily until the building is occupied again. (This does not include vacant lots; MRWPCA does not charge for undeveloped parcels.) The rate schedule proposes that the City charge one-third the normal monthly rate for vacant parcels; there is no flow but the City incurs costs to provide a readiness to serve. It is not appropriate for other parcels to subsidize these parcels. Similar logic applies to undeveloped parcels.

As the City progresses through the Proposition 218 process, the City will be able to notify customers of the process thru MRWPCA billings, with short statements regarding the rate increases under consideration. The characters available on the billings are limited; there would be a significant added cost for an insert. Not all customers receive bills through the mail, however. Approximately 10% of PG's sewer customers have automatic payments; another 4% prepay their bills. Neither would receive these notices.

FISCAL IMPACT

There is no fiscal impact associated with the procedural requirements to receive written protest and the tabulation procedures.

ATTACHMENTS

1. Resolution
2. Notice of Public Hearing
3. MRWPCA example bill

RESPECTFULLY SUBMITTED:



Daniel Gho
Public Works Superintendent

REVIEWED BY:



Thomas Frutchey
City Manager

RESOLUTION NO. 15-xxx
RESOLUTION OF THE CITY COUNCIL OF THE CITY OF PACIFIC GROVE FOR
ADOPTING GUIDELINES FOR THE SUBMISSION AND TABULATION OF
PROTEST IN CONNECTION WITH THE SEWER RATE STUDY AND STRUCTURE
OF THE PROPOSITION 218 PROCESS

FINDINGS

1. The City of Pacific Grove owns and operates the sewer collection system, consisting of approximately 58 miles of pipelines, 900 manholes, and seven pump stations, that serves all parcels within the City. A well-functioning sewer system is a necessity for public health and safety in Pacific Grove, as a variety of factors, including the community's geology and State regulations, preclude the use of septic systems.
2. The City of Pacific Grove's Public Works Department is responsible for maintenance and operation of the sanitary sewer collection system.
3. The City Council adopted the Sewer Collection System Master Plan on September 17, 2014, including capital projects that need to be completed over a ten-year span to correct deficiencies, eliminate capacity issues, and address the aging infrastructure. The projects proposed to be undertaken are fully described in the Plan. The Plan also identifies costs to operate and maintain the City's sewer collection system cost-effectively and responsibly.
4. Associated with the Plan are proposed increases in the City's Sewer Collection System User Fees (the "Sewer Rates"). Sewer Rate revenues are used to pay for sewer collection system operations and maintenance and capital improvement projects required to meet federal, state, and City standards.
5. Sewer rates charged by the City are changing as a result of changes in the cost allocation methodology and the City's need to upgrade facilities. The proposed rates fully reflect the additional revenues received over the past several years as a result of accelerated billings by the Monterey Regional Water Pollution Control Agency. As a result, sewer rates going forward are less than they would otherwise have to be.
6. Change in Methodology: Historically, sewer rates charged by the City have been based on the charges for collection and treatment by the Monterey Regional Water Pollution Control Agency. Treatment costs vary, in part, based on the nature of the flow. Treating wastewater from an industrial plant, for example, is more expensive than treating residential waste water. The City believes that it is more appropriate to base the City's rates, which cover costs for collection, but not treatment, on the volume of flow only. Therefore, the City has developed an updated cost allocation methodology, based on average sewage flow for each land use class.
7. Article XIII D, Section 6 of the California Constitution (Proposition 218), requires notification be sent to the sewer customer and/or owner of each identified parcel, upon which any increases in Sewer Rates are being proposed for adoption by the City Council.

8. The City Council, on March 4, 2015, authorized City Staff to proceed with the procedural requirements of the Proposition 218 Process.
9. There are 6,168 parcels currently receiving sewer bills. Efforts are currently being undertaken to determine if there are any additional parcels receiving service or capable of receiving service. To receive a majority protest the City will need to receive valid, written protests from 50% plus 1 of noticed property owners. This corresponds to 3,085 parcels for those currently receiving bills; if any additional parcels are found to qualify, and are sent notices, the number of necessary protests will be recalculated appropriately.

NOW, THEREFORE, BE IT RESOLVED BY THE CITY COUNCIL OF THE CITY OF PACIFIC GROVE:

1. The Council determines that each of the Findings set forth above is true and correct, and by this reference incorporates those Findings as an integral part of this Resolution.
2. The City shall provide notice to all owners of parcels within the City of Pacific Grove by mail of the proposed rate increases, and the City shall hold a Public Hearing on the proposed rate increases not less than 45 days after required notices are mailed.

Any record property owner who is subject to the proposed utility charges may submit a written protest to the City Clerk by delivery to the City Clerk's Office, City Hall, 300 Forest Avenue, Pacific Grove, in accord with either paragraph a) or b) of this section.

- a. By mail, postage pre-paid and addressed to:
Attn: City Clerk
Written Protest
300 Forest Avenue
Pacific Grove, CA 93950
- b. By hand delivery to the City Clerk at 300 Forest Avenue before the conclusion of the public comment portion of the public hearing on July 15, 2015.
4. Each written protest must be received by the City on or before the close of the public comment period of the public hearing scheduled for July 15, 2015 at 6:00 p.m. in the City Council Chambers, 300 Forest Avenue, Pacific Grove, CA. Emailed or faxed protests cannot be accepted or counted. Verbal protests cannot be accepted or counted.
5. To be valid, each written protest must include:
 - c. Street address of the property subject to the proposed utility charge.
 - d. Assessor's Parcel Number of the property subject to the proposed utility charge.
 - e. Legibly printed name of record owner of the property subject to the proposed utility charge.
 - f. An original signature of the record property owner (wet signature).

- g. If the person tendering the protest was not the owner of the property as of the County of Monterey's last tax roll, the protest must also include written confirmation that the person protesting presently owns the property.

A written protest must be mailed or delivered to the City Clerk's office in a sealed envelope, clearly marked on the outside of the envelope "Written Protest."

6. Written protests, if previously submitted, may be withdrawn prior to the conclusion of the public hearing.
7. At the public hearing, the proposed rate increase is subject to majority protest. Protests shall be tabulated by the conclusion of the public hearing, including those received during the public hearing, and the results shall be reported to City Council. If at the conclusion of the public hearing, the City Clerk determines that he or she will require additional time to tabulate protests, he or she shall so advise the City Council, which may adjourn the public hearing to allow the tabulation to be completed upon another day or days. If so, the City Council shall declare the tabulation will occur the day of (but prior to) the continued public hearing, which shall be conducted in a place where interested members of the public may observe the tabulation, and the City Council shall receive the results of the tabulations at a scheduled City Council Meeting.
8. Only one protest per parcel, submitted by the owner of the parcel, will be counted.
9. If more than 50% of affected property owners submit valid, written protests against the proposed rate increase, the increase cannot and shall not be adopted.
10. If a majority protest is not met, new rates shall take effect on August 1, 2015.
11. This Resolution shall take immediate effect following passage and adoption thereof.

PASSED AND ADOPTED BY THE COUNCIL OF THE CITY OF PACIFIC GROVE
this 6 day of May, 2015, by the following vote:

AYES:

NOES:

ABSENT:

APPROVED:

BILL KAMPE, Mayor

ATTEST:

SANDRA KANDELL, Deputy City Clerk

APPROVED AS TO FORM:

DAVID C. LAREDO, City Attorney

Notice of Public Hearing

In connection with the proposed sewer collection system rate increase

Public Hearing: July 15, 2015 at 6:00 pm

City of Pacific Grove Pacific Grove City Council Chambers
300 Forest Avenue
Pacific Grove, CA 93950

The City of Pacific Grove's Public Works Department Superintendent ("City") has filed with the State Clearinghouse a Sewer Collection System Master Plan that describes the capital improvement program. Associated with the Master Plan are proposed increases in the City's Sewer Collection System User Fees (the "Sewer Rates"). Sewer Rate revenues are used to pay for sewer collection system operations and maintenance and capital improvement projects required to meet federal, state, and City standards. The projects to be undertaken are more fully described in the Sewer Collection System Master Plan, adopted by the City Council on May 21, 2014. The proposed Sewer Rates per month are shown on Exhibit A. As indicated on Exhibit A the proposed Sewer Rates will go into effect on August 1, 2015 and increase on July 1 every year through June 30, 2025.

Public Notice Requirement to Property Owners

Article XIII D, Section 6 of the California Constitution (Proposition 218), requires a notification be sent to the sewer customer and/or owner of each identified parcel, upon which any increases in Sewer Rates are being proposed for adoption by the City Council, at least 45 days in advance of the public hearing.

As customer of record and/or owner of real property within the City limits subject to the Sewer Rate, you are hereby advised that at 6:00 p.m. on July 15, 2015 a public hearing will be held by the City Council Chambers at the City of Pacific Grove's City Hall located at 300 Forest Avenue, Pacific Grove, CA 93950 to consider adoption of a resolution modifying the Sewer Rates for residential and non-residential customers. At the conclusion of the public hearing, the City Council shall make its determination on the amount of the Sewer Rate.

To Protest the Proposed Rate Increases, You Must Submit a Written Letter of Protest

If you oppose the proposed Sewer Rate increase, your protest must be submitted in writing to be considered, even if you plan to attend the public hearing. Your written protest must be received by the City prior to the close of the public comment period at the July 15, 2015 public hearing. You have the right to withdraw a written protest that you previously submitted prior to the conclusion of the public hearing.

You may use the written protest form included as Exhibit B if you wish to protest the proposed Sewer Rate increase. All protests must contain the following information: 1) identification of the property by address and assessor parcel number; 2) that you are the property owner of record, 3) each protest must include an original signature, and 4) an unequivocal statement that submission is a protest against the Proposed Rate Increase. Written protests will not be accepted by email or fax. Verbal protests will not be counted. Please note that if you were not the owner of the property as of the County of Monterey's last tax roll, you must include written confirmation that you presently own the property.

The City Council will consider all written and complete protests against the proposed Sewer Rate increase submitted before the conclusion of the public hearing. Only one protest per parcel, submitted by the owner of the parcel, will be counted. If written protests against the proposed increase are presented by the majority of property owners, the City Council will not impose the increase. If there is no majority protest and should the City Council adopt the proposed Sewer Rates, such Sewer Rates shall become effective on August 1, 2015.

Basis For Changed Sewer Rates

The Sewer Rates charged by the City are changing as a result of the change in the cost allocation methodology and the City's need for upgraded facilities as described in further detail below:

- **Change in Methodology:** Historically, the sewer rates charged by the City have been based on the charges for collection and treatment by the Monterey Regional Water Pollution Control Agency. Treatment costs vary, in part, based on the nature of the flow. Treating wastewater from an industrial plant, for example, is more expensive than treating residential waste water. The City believes that it is more appropriate to base the City's rates, which cover costs for collection, but not treatment, on the volume of flow only. Therefore, the City has developed an updated cost allocation methodology, based on average sewage flow for each land use class.
- **Upgraded Facilities:** Per the Sewer Collection System Master Plan adopted by the City Council on May 21, 2014, the City's sewer collection facilities are recommended to be upgraded to meet current federal, state, and City standards. These capital improvement projects address deficiencies in the existing sewer collection system. In addition to the capital improvement projects, the Sewer Collection System Master Plan identifies costs to operate and maintain the City's sewer collection system efficiently and responsibly.

The City of Pacific Grove's Public Works Department is responsible for the maintenance and operation of the sanitary sewer collection system.

Please contact Mr. Daniel Gho, City of Pacific Grove's Public Works Superintendent, at dgho@cityofpacificgrove.org or (831) 648-5722 if you have any questions.

**Exhibit A
Proposed Pacific Grove Sewer Rates**

Description		Units		Sewer Rate Bimonthly City of Pacific Grove Portion ONLY (effective dates)									
				8/1/2015	7/1/2016	7/1/2017	7/1/2018	7/1/2019	7/1/2020	7/1/2021	7/1/2022	7/1/2023	7/1/2024
Business/Govt	Location/Each Business	\$41.64	\$43.72	\$44.86	\$46.04	\$47.26	\$48.48	\$49.76	\$51.06	\$52.40	\$53.78		
Residential-Vacant	Each Living Unit	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00		
Residential	Each Living Unit	\$53.94	\$56.64	\$58.12	\$59.64	\$61.20	\$62.82	\$64.46	\$66.14	\$67.88	\$69.66		
Residential/Apartments	Each Living Unit	\$53.94	\$56.64	\$58.12	\$59.64	\$61.20	\$62.82	\$64.46	\$66.14	\$67.88	\$69.66		
Residential/Apartments-Vacant	Each Living Unit	\$17.98	\$18.88	\$19.37	\$19.88	\$20.40	\$20.94	\$21.49	\$22.05	\$22.63	\$23.22		
Condominium	Each Living Unit	\$53.94	\$56.64	\$58.12	\$59.64	\$61.20	\$62.82	\$64.46	\$66.14	\$67.88	\$69.66		
Condo/Retirement	Each Living Unit	\$53.94	\$56.64	\$58.12	\$59.64	\$61.20	\$62.82	\$64.46	\$66.14	\$67.88	\$69.66		
Minimum/Vacancy	Location/Each Business	\$17.98	\$18.88	\$19.37	\$19.88	\$20.40	\$20.94	\$21.49	\$22.05	\$22.63	\$23.22		
Motel/Hotel	Each Room	\$23.40	\$24.58	\$25.22	\$25.88	\$26.56	\$27.26	\$27.96	\$28.70	\$29.46	\$30.22		
Bed & Breakfast Inn	Each Room	\$15.42	\$16.20	\$16.62	\$17.06	\$17.50	\$17.96	\$18.42	\$18.92	\$19.40	\$19.92		
Supermarkets	Location	\$227.50	\$238.88	\$245.14	\$251.56	\$258.14	\$264.90	\$271.84	\$278.98	\$286.28	\$293.78		
Medical Office	Each Licensed Physician	\$55.66	\$58.46	\$59.98	\$61.56	\$63.16	\$64.82	\$66.52	\$68.26	\$70.06	\$71.88		
Dental Office	Each Licensed Dentist	\$76.76	\$80.60	\$82.72	\$84.88	\$87.10	\$89.38	\$91.72	\$94.14	\$96.60	\$99.12		
Rest Home/Convalescent	Each Bed of Licensed Capacity	\$15.42	\$16.20	\$16.62	\$17.06	\$17.50	\$17.96	\$18.42	\$18.92	\$19.40	\$19.92		
General Hospital	Each Bed of Licensed Capacity	\$91.32	\$95.90	\$98.40	\$100.98	\$103.64	\$106.34	\$109.14	\$112.00	\$114.92	\$117.94		
Animal Hospital	Location/Each Licensed Business	\$101.64	\$106.72	\$109.52	\$112.38	\$115.32	\$118.34	\$121.44	\$124.62	\$127.90	\$131.24		
Restaurant 1 meal/day	Each Restaurant Seat	\$1.98	\$2.08	\$2.14	\$2.20	\$2.26	\$2.32	\$2.38	\$2.44	\$2.50	\$2.56		
Restaurant 2 meals/day	Each Restaurant Seat	\$3.12	\$3.28	\$3.36	\$3.44	\$3.54	\$3.64	\$3.72	\$3.82	\$3.92	\$4.04		
Restaurant 3 meals/day	Each Restaurant Seat	\$5.98	\$6.28	\$6.44	\$6.62	\$6.78	\$6.96	\$7.14	\$7.34	\$7.52	\$7.72		
Restaurant with Bar	Each Restaurant Seat	\$5.98	\$6.28	\$6.44	\$6.62	\$6.78	\$6.96	\$7.14	\$7.34	\$7.52	\$7.72		
Bar	Location/Each Business	\$90.46	\$94.98	\$97.48	\$100.04	\$102.66	\$105.34	\$108.10	\$110.94	\$113.84	\$116.82		
Nightclub	Location/Each Business	\$271.14	\$284.70	\$292.16	\$299.82	\$307.68	\$315.74	\$324.00	\$332.50	\$341.20	\$350.14		
Takeout Food - Small	Location/Each Business	\$101.04	\$106.10	\$108.88	\$111.72	\$114.66	\$117.66	\$120.74	\$123.90	\$127.14	\$130.48		
Takeout Food - Medium	Location/Each Business	\$248.60	\$261.02	\$267.86	\$274.88	\$282.08	\$289.48	\$297.06	\$304.84	\$312.82	\$321.02		
Takeout Food - Large	Location/Each Business	\$453.28	\$475.94	\$488.42	\$501.20	\$514.34	\$527.82	\$541.64	\$555.84	\$570.40	\$585.34		
Bakery	Location/Each Business	\$81.94	\$86.04	\$88.30	\$90.60	\$92.98	\$95.42	\$97.92	\$100.48	\$103.12	\$105.82		
Theater	Per Screen @ Each Location	\$134.44	\$141.16	\$144.86	\$148.64	\$152.54	\$156.54	\$160.64	\$164.86	\$169.18	\$173.60		
Bowling Center	Location/Each Business	\$409.04	\$429.50	\$440.74	\$452.30	\$464.14	\$476.30	\$488.78	\$501.58	\$514.74	\$528.22		
Gym	Per 500 members	\$41.64	\$43.72	\$44.86	\$46.04	\$47.26	\$48.48	\$49.76	\$51.06	\$52.40	\$53.78		
Mortuary	Location/Each Business	\$110.48	\$116.00	\$119.04	\$122.16	\$125.36	\$128.64	\$132.02	\$135.48	\$139.02	\$142.68		
School (Minimum)	Student Population	\$41.64	\$43.72	\$44.86	\$46.04	\$47.26	\$48.48	\$49.76	\$51.06	\$52.40	\$53.78		
School (Grades 0-6)	Student Population	\$0.58	\$0.62	\$0.62	\$0.64	\$0.66	\$0.68	\$0.70	\$0.72	\$0.74	\$0.76		
School (7-College)	Student Population	\$1.12	\$1.18	\$1.22	\$1.24	\$1.28	\$1.30	\$1.34	\$1.38	\$1.42	\$1.46		
Boarding School	Student Population	\$11.42	\$12.00	\$12.32	\$12.64	\$12.96	\$13.30	\$13.66	\$14.02	\$14.38	\$14.76		
Instructional Facility	Student Population	\$41.64	\$43.72	\$44.86	\$46.04	\$47.26	\$48.48	\$49.76	\$51.06	\$52.40	\$53.78		
Church	Per 100 members	\$41.64	\$43.72	\$44.86	\$46.04	\$47.26	\$48.48	\$49.76	\$51.06	\$52.40	\$53.78		
Photo / Laboratory / Printer	Per 10 employees	\$41.64	\$43.72	\$44.86	\$46.04	\$47.26	\$48.48	\$49.76	\$51.06	\$52.40	\$53.78		
Service Station/Garage	Location/Each Business	\$39.96	\$41.96	\$43.06	\$44.20	\$45.36	\$46.54	\$47.76	\$49.02	\$50.30	\$51.62		
Paint and Body Shops	Per 10 employees	\$41.64	\$43.72	\$44.86	\$46.04	\$47.26	\$48.48	\$49.76	\$51.06	\$52.40	\$53.78		
Dry Cleaner	Location/Each Business	\$137.88	\$144.78	\$148.58	\$152.46	\$156.46	\$160.56	\$164.76	\$169.08	\$173.52	\$178.06		
Laundromat	Each Washing Machine	\$36.24	\$38.06	\$39.06	\$40.08	\$41.12	\$42.20	\$43.32	\$44.44	\$45.62	\$46.80		
Special User [2]	Individual Determination	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA		

[1] Special User means any establishment, which cannot be classified in any other category, based on their individual flow. The rate for special users are determined based on estimated flow rates.

**City of Pacific Grove Public Works
Wastewater Department
July 15, 2015 Public Hearing
Written Protest**

I, _____, protest the proposed increase to the sewer collection system user fees.

Property Address and/or Assessor's Parcel Number:

_____, California 939_____
(Insert Property Address)

(Insert Assessor's Parcel Number)

Signature: _____

Print Name: _____ Date: _____
(Signature must be for the property owner and/or sewer customer for this address)

Written protests must be received at Pacific Grove City Hall, 300 Forest Avenue, Pacific Grove 93950 no later than the close of the public comment period during the public hearing scheduled to begin at 6:00 p.m. on July 15, 2015. Please address written protests to:

City of Pacific Grove, City Hall
Attention: City Clerk
300 Forest Avenue
Pacific Grove, CA 93950



MONTEREY REGIONAL WATER
POLLUTION CONTROL AGENCY
P.O. Box 2109
Monterey, California 93942-2109
(831) 372-2385 • 449-6366 • 722-9288



Account Information

ACCOUNT NUMBER:
OWNER NAME:
SERVICE ADDRESS:
SERVICE PERIOD: 03/01/2015 - 04/30/2015
BILL DATE: 03/31/2015
DUE DATE: 04/24/2015

Account Charges

BEGINNING BALANCE: 81.08
PAYMENTS RECEIVED: 81.08

< NEW CHARGES >

Date	Description	Amount
03/01/2015	MRWPCA	29.70
03/01/2015	City Sewer System Charges	51.38
TOTAL AMOUNT DUE:		\$ 81.08

Payment Locations

Now you can pay with a charge to your bank account with our new PhonePay and Webpay services. Credit cards still accepted, too.



CALL 1-866-514-6814

or

Click: Pay Your Bill Online at
MRWPCA.ORG

\$1.00 per transaction fee
Plus 3% for credit cards only

SALINAS

Mezcuia Insurance Union Bank
Services 1001 South Main Street
N. Hebron Avenue

MONTEREY

Union Bank MRWPCA
95 Washington Street 5 Harris Court, Bldg D
(see map on reverse)

SEASIDE

Pal's Market Ord Terrace Liquors
264 Noche Buena Street 1949 Fremont Blvd

Special Messages

CHECK OUT OUR NEWLY UPDATED WEBSITE TO
LEARN HOW YOUR FEES ARE USED. VISIT US AT
WWW.MRWPCA.ORG.

Retain this portion for your records • See reverse side for terms and conditions • Make checks payable to: MRWPCA



MONTEREY REGIONAL WATER
POLLUTION CONTROL AGENCY
P.O. Box 2109
Monterey, California 93942-2109

006011004

PAYMENT COUPON

Check box for address updates. Write changes on back.
Save time and postage with auto-payment service (see back)

706 1 AV 0 378 5607 / 5607 2-5-401

P/



ACCOUNT NUMBER:
SERVICE ADDRESS:

Amount Due

TOTAL AMOUNT DUE: \$ 81.08
BY DUE DATE: 04/24/2015

FOR PROPER CREDIT PLEASE RETURN THIS PORTION.
THE RETURN MAILING ADDRESS IS ON THE
REVERSE SIDE OF THE PAYMENT COUPON.

Amount Enclosed

000125850010000008108